Workplace accident: What to do

1. In the event of a workplace accident*, the employee must:

*Do you know what counts as a workplace accident? Scan the QR code to find out. ▶▶▶

2. Notify the employer and request the medical assistance form.

Before visiting the medical centre, the employee must inform their employer about the accident and request the **MEDICAL ASSISTANCE FORM**. The employer will provide the form, which must be presented to the medical staff.

If you need help completing the **MEDICAL ASSISTANCE FORM**, check our **STEP-BY-STEP GUIDE**. ▶▶▶



3. Check our network of medical centres or call 900 173 174 to find the nearest own or affiliated centre.

Both the injured employee and the employer can check our **NETWORK OF MEDICAL CENTRES**. ▶▶▶

4. After medical attention, the employer can check if the accident is work-related and whether the employee is on sick leave or back at work.

If the employee has been treated at one of our own or affiliated centres, the employer can check **INFOMUTUA** to see if the incident is work-related and whether the employee is on sick leave or can return to work. ▶▶▶

5. The employer can ask Mutua Balear for support in investigating the accident.

At the employer's request, Mutua Balear provides a team to help investigate the accident, identify its causes and recommend measures to prevent it from happening again.

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If you are abroad

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